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NEED HELP ON AN NTTA ROAD? JUST DIAL #999

NTTA Creates Easy New Way to Call for Help on the Road

PLANO, Texas – Dec. 6, 2017 – The North Texas Tollway Authority (NTTA) now has a new way to call for help. Drivers who become stranded on an NTTA road can call for roadside assistance simply by dialing #999 (Pound 9-9-9) on their cellphone.



Drivers will soon notice new signage along the roadway advising them of the easy-to-remember number. Now, drivers who dial #-9-9-9 will be connected directly to the NTTA Safety Operations Center, a 24/7/365 emergency dispatch facility. When a call is received, NTTA's Roadside Safety Services (RSS) crews and/or DPS Troopers will be on the way to help as needed.

When in an emergency situation, drivers should always call 9-1-1. Drivers should not dial their phone in a moving vehicle. To report other roadside incidents, such as stalled vehicles or to report roadway debris, use #999.

If you are involved in a roadway incident, please try to pull your car out of traffic lanes and to the shoulder of the road and turn on your emergency flashers. If it is safe, you should remain in your vehicle until assistance arrives.

About NTTA

[The North Texas Tollway Authority](http://www.NTTA.org), a political subdivision of the state of Texas, is authorized to acquire, construct, maintain, repair and operate turnpike projects across the north Texas region. The [nine-member board](#) is comprised of Chairman Kenneth Barr; Vice Chairman Bill Moore; and Directors William D. Elliott, Mojoy Haddad, John Mahalik, Michael Nowels, George "Tex" Quesada, Carl O. Sherman and Jane Willard.

NTTA serves Collin, Dallas, Denton, Tarrant and Johnson counties and owns and operates the Dallas North Tollway, President George Bush Turnpike, Sam Rayburn Tollway, Addison Airport Toll Tunnel, Lewisville Lake Toll Bridge, Mountain Creek Lake Bridge and Chisholm Trail Parkway. NTTA raises capital for construction projects through the issuance of turnpike revenue bonds. NTTA toll projects are not a part of the state highway system and receive no direct tax funding. Tolls are collected to repay debt and to operate and maintain the roadways.